

WCCLS Monthly Report: Position and Values | September 2019

Funding

We secure and distribute the primary funding for countywide public library service.

- Lisa Tattersall presented “WCCLS Levy 101” to the Executive Board at their September meeting, another step on the path to put a library local option levy on the ballot for voters in 2020.



Infrastructure Support

We provide technology and logistics support to ensure equitable access to library materials and services.

- Network staff partnered with Cedar Mill Library IT staff on configuring and setting up a new virtual local area network.

Direct Service

We provide services to the public that are more effectively delivered at a county level.

- WCCLS staff provided rhymes, songs, and information on building early literacy skills at the 2nd annual [Washington County Nurse-Family Partnership](#) Celebration for low-income, first-time mothers.
- WCCLS Homebound program promoted library resources at the inaugural “Memory Cafe” September 24 in Forest Grove at Diversity Cafe. The event was sponsored by the [Washington County Family Caregiver Support Program](#) and provided music, art, and conversation for people with memory loss and their caregivers.

Marketing & Communications

We develop and deliver messaging that drives awareness of the value that WCCLS and libraries provide to their communities.

- WCCLS mailed the Fall 2019 [WCCLS newsletter](#) to 15,807 new Washington County residents.
- WCCLS installed advertising for “Always Available Audio” on the Courier truck tailgates. Courier trucks are on our county roads for approximately 35,116 miles in 8 months.



Leadership & Training

We identify common goals and provide training resources to ensure a consistently exceptional patron experience.

- A WCCLS librarian trained 35 member library staff on Trauma-Informed Care.
- Amy Emery was selected to Polaris ILS Advisory Committee to work with Innovative Interfaces, Inc. on Polaris issues and questions.
- Cassie Franks enjoyed the opportunity to train the new ILL team at Tigard Public Library, which is made up of technical services staff. She’s confident they’ll provide great interlibrary loan service to patrons.
- Martín Blasco was appointed to represent WCCLS on the newly formed [Washington County Diversity, Equity, and Inclusion Committee](#).

Values-in-action

Accountability, Collaboration, Inclusion, Innovation, Stewardship

- **Stewardship:** PJ Bentley and Courtney Sheedy worked with Ingram Library Services to secure a price agreement renewal for WCCLS and ten participating member libraries - with no price increases or service reductions.